Achieve Efficient And Cost Effective Maintenance
Applying New Technologies & Interpreting Data Analytics To Better Target Performance Improvement
Optimising Maintenance Processes & Workflow To Improve Reliability And Reduce Costs

“Rolling stock maintenance has reached an exciting phase, where new technologies are allowing fast optimisation of maintenance strategies. With so much new technology available this year’s focus will be in helping rail-engineering directors make use of new technology and data analytics to improve performance and reliability, whilst cutting cost”

This seventh edition will give delegates the opportunity to learn from peers’ experiences on how to best choose the systems more suited to their needs and fleet, how to coordinate rolling stock downtime and how to implement digitalisation of maintenance.

**AGENDA FOCUS DAY 1**
TUESDAY 4TH DECEMBER 2018

- Maximising asset utilisation by minimising downtimes and reducing maintenance interventions by achieving the right balance between condition based maintenance and corrective maintenance.
- How to interpret the data to form a successful maintenance strategy that improves efficiency.
- Examining the possibilities of applying new technologies, including digitisation of maintenance and industry 4.0 to improve efficiency.
- Evaluate the pros and cons of retrofitting aging rolling stock vs. procuring brand new rolling stock.

**AGENDA FOCUS DAY 2**
WEDNESDAY 5TH DECEMBER 2018

- Maintenance process optimisation and scheduling – Optimisation of process, optimisation of workflow.
- Achieving the optimal economic balance between outsourcing and delivering maintenance in-house.
- Supply chain management strategies for cost effectively replacing obsolete spare parts, components and materials.
- Improving your maintenance organisation’s environmental sustainability credentials whilst lowering running costs.
- Regulatory update.

Dr Kang Kuen Lee
Director, Headquarter Support, Sydney Metro Project
MTR (Hong Kong)

Marco Caposciutti
Technical Director
Trenitalia (Italy)

Philippe de Laharpe
Project Chief for Telediagnostic
SNCF Mobilités (France)

Clive Cashin
Rolling Stock Manager
Saudi Railway Corporation, Serco (Middle East)

Mark Johnson
Engineering Director
Southeastern (RDG Refocus Chairperson)
(U.K.)

Gerald Schinagl
Digital Innovation Manager
ÖBB BCC GmbH (Austria)
ACHIEVING EFFICIENT AND COST EFFECTIVE MAINTENANCE

Digitalisation of rail maintenance is undoubtedly transforming the way in which train operators approach the maintenance of rolling stock, as well as maintenance equipment and maintenance facilities. Whatever technology or approach is used, the universal challenge for the passenger rail industry remains how to ensure quality of service levels whilst reducing costs.

UNDERSTANDING HOW TO USE THE DATA

London Business Conferences Group is delighted to be presenting the 7th Annual Rolling Stock Maintenance Europe 2018 to be held in London this 4-5 December at the ILEC Conference Centre. This year’s focus will be on understanding the right balance of data analytics as well as practical sessions on how to implement new technologies for train maintenance.

IMPROVING PERFORMANCE BY APPLYING NEW TECHNOLOGIES

The 2018 speaker line up includes several new worldwide case studies demonstrating real examples of the process of technology implementation, challenges faced, and end results obtained from different maintenance solutions and approaches. Featured on the agenda this year will be important insights from MTR Hong Kong, London Underground, Rail Delivery Group (National Rail), SNCF, Trenitalia, Saudi Railway Corporation, Chiltern Railways, Arriva Group UK, Dutch Railways and OBB.

Attracting growing support from solution providers and key players from the industry each year, including Headline Sponsors, Perpetuum; Partners, Trimble; Co-Sponsors, NEM Solutions, Lucchini, Unipart Rail, Humaware and Nomad; and Networking Break Sponsors, Voestalpine, the 2018 Summit looks set to fully sell-out once again. Suppliers of brand new technology can also take advantage of this year’s extended Exhibitor Showcase and Demonstration Area.

KEY TOPICS FOR 2018

- Understanding The Real Opportunities And Challenges Of Introducing New Maintenance Technologies Into The Rail Sector
- Getting The Right Balance Between Condition Based Monitoring And Corrective Maintenance
- Case Study On Implementation Of Digitalisation Of Maintenance
- Optimise Services And Reduce Cost With Remote Condition Monitoring
- Performance And Reliability Optimisation Through Predictive Maintenance
- Data Interpretability
- Machine Learning And Artificial Intelligence Applications To RSM
- Practical Examples Of Robotics Functions In RSM
- Evaluate The Pros And Cons Of Retrofitting Vs. Procuring New Rolling Stock
- Developing A Workforce Strategy To Maximise Digitalisation Of Maintenance Benefits
- Ensuring Your IT Infrastructure Is Ready For Your New System
- Optimising Maintenance Processes To Anticipate Adverse Weather Conditions
- How To Optimise Your Maintenance Processes Without Compromising Safety And Performance
- Understanding How To Co-Ordinate Rolling Stock Downtime To Meet Maintenance Needs
- Management Strategies For Cost Effectively Replacing Obsolete Spare Parts, Components And Materials
- Improving Your Maintenance Organisation’s Environmental Sustainability Credentials Whilst Lowering Running Costs
- What RAMP Compliance, European Rail Traffic Management System (ERTMS) And Other Regulations Really Mean To Maintenance Of Rolling Stock
- Improving Performance By Applying New Technologies
- Attracting growing support from solution providers and key players from the industry each year, including Headline Sponsors, Perpetuum; Partners, Trimble; Co-Sponsors, NEM Solutions, Lucchini, Unipart Rail, Humaware and Nomad; and Networking Break Sponsors, Voestalpine, the 2018 Summit looks set to fully sell-out once again. Suppliers of brand new technology can also take advantage of this year’s extended Exhibitor Showcase and Demonstration Area.
2018 SPEAKER LINE-UP:

Marco Caposciutti  
Technical Director  
Trenitalia (Italy)

Philippe de Laharpe  
Project Chief for Telediagnostic  
SNCF Mobilités (France)

Clive Cashin  
Rolling Stock Manager  
Serco (Middle East)

Mark Johnson  
Engineering Director  
Southeastern (RDG Refocus Chairperson) (U.K.)

Gerald Schinagl  
Digital Innovation Manager  
ÖBB BCC GmbH (Austria)

Mattij Suurland  
Product Owner Real Time Analytics  
Dutch Railways (Netherlands)

Simon Jarret  
Engineering Assurance & Development Manager  
Chiltern Railways (U.K.)

Sam Etchell  
Senior Project Manager - 4LM ATC Upgrade  
London Underground - Victoria Line (U.K.)

Murtaza Abbas-Shamsi  
Technical Development Manager  
Arriva Plc (U.K.)

Giuseppe Varriale  
Senior Technical Manager  
Arriva plc (U.K.)

Dr Kang Kuen Lee  
Professor of Transportation Practice, Department of Electrical Engineering  
Hong Kong Polytechnic University

Justin Southcombe  
Commercial Director  
Perpetuum

Lee Braybrooke  
Director of Marketing  
Trimble Rail

Johannes Emmelheinz  
CEO  
Siemens

Stefan Eisenbach  
Director of Business Development  
UBIMET (ATU.K.)

Ken Pipe  
Managing Director  
Humaware

Steven Cervello  
Head of R&D and Testing dep.  
Lucchini RS

Pedro Conceição  
CBM Technical Sales Consultant  
Nomad Digital

Maurizio Giovannelli  
Business Development Manager  
SKF Insight Rail

David McGorman  
Digital Director  
Unipart Rail

Manfred Arndt  
CEO and Founder  
voestalpine SIGNALING
Siershahn GmbH

Professor Raphael Pfaff  
Professor of Rail Vehicle Engineering, Chairman of the Board  
FH Aachen University of Applied Sciences RailCrowd GmbH (Germany)

Dr. Xiaocheng Ge  
MSc Course Manager, Institute of Railway Research  
University of Huddersfield (UK)

Bertrand Collignon  
Policy Officer  
European Commission

Javier de la Cruz García Dihinx  
Services & Analytics Engineering Head Manager  
CAF S.A. Rail Services

Phuc Nguyen  
Deputy CTO  
LEO Express

Alvaro Jose Zevallos Roman  
Business Development Director  
NEM Solutions

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MINIMISING DOWNTIMES AND REDUCING MAINTENANCE INTERVENTIONS BY ACHIEVING THE RIGHT BALANCE BETWEEN CONDITION BASED MAINTENANCE AND CORRECTIVE MAINTENANCE

KEYNOTE: SETTING THE CONTEXT
09:00 Understanding The Real Opportunities And Challenges Of Introducing New Maintenance Technologies Into The Rail Sector.

For the UK rail sector, the period following privatisation saw rolling stock as unreliable, significantly costly, hugely inefficient and providing a low standard of product offering. Things needed to change. Rolling stock experts across the industry were set the challenge to change this position and solve the problems that were attributing to this, which they did, outperforming the expectations significantly. This was the start of the continuous improvement evolution to rolling stock and maintenance. Now with large volumes of new rolling stock entering the UK rail market, with higher passenger numbers, more journey opportunities, greater passenger expectations, and the continuous drive for lower costs, the challenges we face are as significant as ever, and the rolling stock community are being asked to put their magic to the test once again.

• Delivering effective maintenance for the future
• Combining traditional methods, new technologies, better design, and alternative products
• Meeting the continuous improvements needed to drive fleet performance across the industry during a time when we build rolling stock introduction, vehicle cascades, enhancement of existing rolling stock and phasing out of legacy rolling stock

Mark Johnson, Engineering Director, Southeastern and Chairperson of RDG Refocus

OPENING OPERATORS CASE STUDIES
09:30 Getting The Right Balance Between Condition Based Monitoring And Corrective Maintenance To Act Quickly on Maintenance Issues And Improve Reliability

The technological and financial investment needed to implement sophisticated condition monitoring equipment can be significant. To make the business case for real time monitoring enabled by condition based maintenance, it is important to assess the benefits of monitoring the health of rolling stock without the need of humans, thus avoiding human error and enabling the prevention of breakdowns and comparing this with looking at data you already have. In these contrasting 2 case studies, speakers will debate how to strike the right balance between corrective maintenance and preventive maintenance in order to lower costs whilst simultaneously improving services.

• Learning how to take full advantage of the available technologies for condition-based maintenance
• Understanding the initial economic impact of introducing a new CBM system in your fleet
• Evaluating the actual performance improvements delivered by CBM
• Discovering how cost-effective retrofitting can improve your current system
• Preventing equipment breakdown and reducing maintenance costs through a balanced, overall strategy

Marco Caposciutti, Director, Technical Department, Trenitalia

A representative of Mexico City Metro

CASE STUDY: DIGITALISATION AND EXPERTISE: PUSHING PERFORMANCE FORWARD

10:00 Digitalisation And Expertise: Pushing Performance Forward

• Background and market size and potential;
• The effort to enter the digitalisation era – for different asset types;
• IoT and Digitalisation: Use case and drivers;
• Going IoT: Estimate your ROI;
• Maintenance strategies;
• Articulated use of FMEA and Remote Condition Monitoring;
• When Corrective Maintenance is the most efficient solution;
• Performance results;
• Reliability and Condition Based Maintenance;
• Final thoughts and conclusion;

Pedro Conceicao, CBM Technical Sales Consultant, Nomad Digital

CASE STUDY: USING TECH TO DRIVE COMMERCIAL INNOVATION

10:30 Using Tech To Drive Commercial Innovation And Increased Availability

• Understanding how asset information supports business decisions and possible benchmarks
• Highlighting the scale of trapped opportunity in current business practices
• Details of a new “flat rate” business model for wheel bearings that puts availability first
• Win/Win/Win opportunities for operator, OE supplier and Perpetuum

Justin Southcombe, Commercial Director, Perpetuum

CASE STUDIES – INTERPRETING MAINTENANCE DATA

12:00 Question and Answer Session

12:10 CASE STUDY: PREDICTIVE MAINTENANCE OPTIMISATION

12:15 Question and Answer Session

12:25 CASE STUDIES – INTERPRETING MAINTENANCE DATA

12:30 How To Interpret The Data To Form A Successful Maintenance Strategy That Improves Efficiency

New technologies can generate a myriad of data, but what kind of data do you really need and how can it best be interpreted, so as to be able to form a robust maintenance strategy? Moreover, how should this strategy be translated into easily accessible information for the maintenance managers?

• Developing the business case for introducing new technology
• Recognising which data is important and which is not
• Discovering which best-performing algorithms are more easily interpretable
• Finding out whether there are existing simulation approaches
• Understanding how to form a maintenance strategy from the data analysis.
• Learning how to communicate your maintenance strategy to the maintenance manager

12:30 Statistics In Process & Maintenance Control

A simplified guide to the statistical Analysis of Rolling Stock data to drive Asset Performance and Maintenance Optimization.

• Maintenance Control and Asset Performance Improvement Cycle
15:00 Case Study: Examples On How Maintenance Digitisation Technologies Are Progressing And Applying Industry 4.0 Robotics Technology To Rail Maintenance

Hear, in this practical case study, how Chiltern Railways has made the most of the new robotic technologies available to diagnose and maintain rolling stocks.
- How to successfully apply new technology, including connected industry 4.0 applications, to reduce manpower and cost and avoid human errors.
- What Diagnostics and Maintenance can Robots already perform?
- How difficult is to implement those new technologies?

Simon Jarrett, Head of Technical Services, Chiltern Railways

17:25 Question and Answer Session

RETROFITTING VS. REPLACEMENT OF ROLLING STOCK

17:30 Evaluate The Pros And Cons Of Retrofitting Aging Rolling Stock Vs. Procuring Brand New Rolling Stock

Attractive low financing and manufacturing cost coupled with obsolete parts issues, often drives operators into buying new rolling stock rather than retrofitting existing fleets, but is it really the best solution?
- Making the business case for rolling stock life extension through retrofitting compared with purchasing brand new trains.
- Comparing the lifecycle costs, reliability and the number of faults with retrofitted trains

17:55 Question and Answer Session

18:00 Closing Remarks From The Chair

Clive Cashin, Rolling Stock Manager, SERCO Middle East

18:10 Closing Summary from the Headline Sponsor

Justin Southcombe, Commercial Director, Perpetuum

18:20 End of day 1

18:30 All Attendee Networking Drinks

Reception in the Exhibition Area, Sponsored By

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Maintenance Process Optimisation And Scheduling –
Optimisation Of Process, Optimisation Of Workflow

OPERATORS CASE STUDIES –
CULTURAL CHANGE STRATEGIES AND DRIVING AN ADAPTABLE WORKFORCE

08:40 Developing A Workforce Strategy To Maximise Staff Competency, Human Reliability And Creating An Information Sharing Culture

When introducing new technological systems it is important to bring together the world of digital technology with that of the industry engineer and maintenance technician. More understanding and clarity is required in relation to the corporate knowledge, skills and experience needed to create a special department, and what kind of job titles, and degrees are necessary. In addition there is a lot of discussion about how departments should efficiently communicate and work together with the people who have the actual engineering knowledge of the machines and in particular across interfaces with other assets.

- **Staff competency and reliability** - Learn what new workforce skills you will need to support your new system
- **Organise your team and processes** to prevent roll-out issues
- **Understand how to co-ordinate the different departments for maximum efficiency**
- **Hear about common issues** faced by operators and how they have been resolved
- **Creating an information sharing culture**

Gerald Schinagl, Digital Innovation Manager, ÖBB
BCC GmbH (Austria)

09:00 Managing The Organization To Deliver Adaptability And Sustained Quality.

- **Use of quality management tools** to focus workforce
- **Identify the Value Chain**
- **Enable Accountability**
- **Creating a resource based view of the organisation**
- **Choose the communication means**
- **Manage the resources**
- **Monitor Operations**
- **Intervene with change**

Giuseppe Varriale, Senior Technical Manager
Rolling Stock and Depot, Arriva PLC

09:20 Question and Answer Session

NEW TECHNOLOGY IMPLEMENTATION CASE STUDY

09:30 Ensuring Your IT Infrastructure Is Ready For Your New System – Avoid Inevitable Costs And Technical Glitches With Steps And Precautions To Make Your Maintenance IT Infrastructure Foolproof

Are the IT and telecom facilities available actually going to get the best out of a new maintenance system? When do we need to make modifications to fixed installations? What minimum storage capacity is needed? How much of an issue is cyber security? This panel will try to give practical advice on those and other key questions to help guarantee a more consistent and reliable service

- **Find out how to get your IT backup sorted right**
- **Hear how other companies have successfully prepared**
- **Ensure avoidance of roll out glitches and related expenses**
- **Discover how to maximise the benefits of your new system**
- **Understand what the most common issues are to look out for and how to resolve them**

Murtaza Abbas-Shamsi, Technical Development Manager, Arriva Plc

09:55 Question and Answer Session

CASE STUDY – MAINTENANCE SCHEDULING TO COUNTER ADVERSE WEATHER CONDITIONS

10:00 Optimising Maintenance Processes To Anticipate Adverse Weather Conditions

How can maintenance anticipate and prepare for adverse weather conditions in order to avoid incidents and substantial delays?

- **Planning your maintenance process and workflow for adverse weather** – including extreme heat, rain, storms and snow/ice
- **Reducing delays and sustaining safety and reliability during adverse weather conditions**
- **Co-ordination of rolling stock downtime during unpredictable and adverse conditions**
- **Training maintenance staff to be adaptable and meet maintenance needs without affecting the running of the service**

Stefan Eisenbach, Director of Business Development, UBIOMET

10:20 Question and Answer Session

10:30 Refreshments in the Networking Exhibition Area

MAINTENANCE SCHEDULING AND CO-ORDINATION

11:00 How To Optimise Your Maintenance Processes Without Compromising Safety And Performance – Lowering The Timings Of Maintenance To Save Cost And Increasing Availability Of Rolling Stock

Rail services are entirely reliant on robust, assured maintenance plans, but managing relevant factors such as depot capacity and capability, facilities and workforce availability with commercial needs, can be complex. So is there a different way we could arrange and organise in order to make things more effective and efficient?

- **Hear how other companies have devised successful RSM strategies**
- **Find out how are manufacturers responding to the needs of RSM**
- **Learn how to eliminate waste in process**
- **Understand how to lower the cost and timings of maintenance whilst improving services**

Raphael Pfaff, Professor of Rail Vehicle Engineering and Chairman of the Board, FH Aachen University of Applied Sciences

11:20 Question and Answer Session

CASE STUDIES:

11:25 The Current And Future State Of Wayside Diagnostic Monitoring As A Tool For Condition Based Maintenance In Rail.

Wayside train monitoring systems are designed to measure and monitor the condition and performance of railway components. Automated analysis of component condition data can identify faults a significant time before possible failure, allowing maintenance to be planned and completed with minimum impact on services.

This decreases in-service failures enables efficient planning of maintenance (rather than emergency maintenance) and maximizes component usage, all of which helps to reduce maintenance and materials costs and improve safety.

This presentation will use examples of customer success to demonstrate the benefits of wayside condition monitoring today and take a look at the huge potential of the future of this technology.

- A demonstration of condition based maintenance driven by proactive asset monitoring.
- Examples of how to improve safety and reduce maintenance costs.

Lee Braybrooke, Director of Marketing, Trimble Rail

11:35 Question and Answer Session

11:40 Optimization Of In-Service UT Inspection Intervals Based On Wheelset Loads Monitoring – SMARTSET

Steven Cervello, Design & Innovation Manager, Railway Division Lucchini RS

11:55 Question and Answer Session

12:00 Bearing Life Cycle Optimization And Digital Maintenance

- **Enabling Condition Based Maintenance with SKF Insight Rail**
- **How to extend the bearing maintenance interval with confidence while reducing maintenance costs**
- **Building the Digital Maintenance: real cases from the field and laboratory tests**

Maurizio Giovannelli, Insight Business Development Manager, SKF Group - Railway

12:15 Question and Answer Session

12:20 Understanding How To Co-ordinate Rolling Stock Downtime To Meet Maintenance Needs Without Affecting The Running Of The Service

Heavy maintenance can take weeks or even months. The key to maintaining reliable services and improve downtime will be through applying the correct trade-off between people, data and technology. Processes & lean must also be considered in order for a holistic solution to exist. LeadMind platform improves availability thanks to real time data and condition based maintenance. Improving performance KPIs before and after the heavy maintenance.

- **3D printing provided by CAF Rail Line to improve delivery dates and downtime.**
- e-commerce : agile selection and purchasing of required parts
- Learn how to co-ordinate supplier’s delivery times with your rolling stock downtime strategy

Javier de la Cruz García Dihinx, Services & Analytics Engineering Head Manager, CAF S.A. Rail Services

12:40 Question and Answer Session

12:50 Lunch In Exhibition Showcase Area
CASE STUDY
13:50  100% Availability
Delayed or cancelled trains are bothersome for all passengers. Therefore, the most important target of maintenance is to ensure maximal availability for transportation systems. What seemed almost impossible in the past is now reality: 100% availability of rolling stock and infrastructure assets.

- Accurate and flexible measurement systems for rail systems
- Predictive maintenance solutions empowered by data analytics and our open ecosystem Railigent
- Best-in-class spare part management, easy recognition of required parts by simply taking a picture, 3-D printing activities and easy and fast online ordering via our Easy Spares Marketplace

Johannes Emmelheinz, CEO Mobility Customer Service, Siemens Mobility

14:05  Question and Answer Session

SOLUTIONS FOR SOURCING OBSOLETE SPARE PARTS
14:10  Supply Chain Management
Strategies For Cost Effectively Replacing Obsolete Spare Parts, Components And Materials
Obsolete parts can take trains out of service for days or weeks at a time, reducing rolling stock availability. What practical, cost efficient solutions are available to help you return your stock to service quicker and cheaper?

- Solutions for cost effectively sourcing discontinued spare parts – how are leading rail operators dealing with this?
- Accurate and flexible measurement systems for rail systems
- Predictive maintenance solutions empowered by data analytics and our open ecosystem Railigent
- Best-in-class spare part management, easy recognition of required parts by simply taking a picture, 3-D printing activities and easy and fast online ordering via our Easy Spares Marketplace

Phuc Nguyen, Deputy CTO, LEO Express

14:50  Question and Answer Session

REGULATORY UPDATE PANEL
16:05  What RAMP Compliance, European Rail Traffic Management System (ERTMS) And Other Regulations Really Mean To Maintenance of Rolling Stock
What documentation do we need to ask our providers to guarantee the safety of the installations? How do you regulate the industry when there are many external compliance checks by regulators, through annual independent assessments or CBM? And what changes will your organisation have to implement, to comply with the ERTMS?

Panelists will shed light on how they are resolving issues around regulatory compliance.

- Learning how to remain compliant
- Learn what you can do to champion environmental standards within the context of a rolling stock maintenance strategy
- Hear about green innovations that could revolutionise the rail sector

Bertrand Collignon, Policy Officer, European Commission

16:45  Closing Remarks From The Chair and End of Day Two

Clive Cashin, Rolling Stock Manager, SERCO Middle East

 Very good conference. A unique opportunity to meet with head engineers and maintenance managers from variety of companies and projects and to really see the main trends on rolling stock maintenance

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